EXHIBIT K-4

Page 184 1 Low - direct concerns make allogations that attain some 2 3 public exposure. 4 THE ARBITRATOR: When did Coke acknowledge the possibility of a defect? 5 6 THE WITNESS: I believe the 7 allegations occurred in the summer of 1999 which I remember because I was 8 9 actually in Belgium driving across the country and stopped at a gas station to 10 11 get some soft drinks and there was 12 police tape all over the freezers and we couldn't understand why that might have 13 been but I believe it was in November or 14 15 December of 1999 or early 2000 when the company -- I obviously wasn't party to 16 17 this, but my sense was that they decided 18 that acknowledging the -- there was some fault on their part was easier than 19 facing a constant barrage of questioning 20 21 of their integrity. 22 THE ARBITRATOR: Could that have 23 increased the impact? 24 THE WITNESS: The delay. 25 THE ARBITRATOR: Or the

Page 185 1 Low - direct 2 acknowledgment? 3 THE WITNESS: The acknowledgment, 4 I don't think so, because I think once the accusation is out there, and we saw 5 this in a number of the other examples 6 as well, it is difficult to contain what 7 8 we call the contagion effect. 9 Intel is another interesting 10 example. 11 Several times over the course of 12 their history academic mathematicians have challenged the certain quantitative 13 14 aspects of Intel chips and Intel's response characteristically has been to 15 16 deny that there has been a problem. 17 And the result has usually been that the academics are right and Intel 18 19 is wrong, but they have prolonged the effect so it wasn't so much -- again, it 20 21 is the not a coverup but it is the 22 refusal to acknowledge there is a 23 problem tends to be an issue. 24 Toyota, another example of where 25 there was an allegation of problems with

Page 186 1 Low - direct 2 brakes. 3 It turns out there was some 4 question as to whether there was really 5 a problem with the brake and brake pads 6 slipping or whether in fact it was illness on the part of the driver but, 8 again, Toyota suffered considerable 9 damage. 10 What we discovered of the seven 11 companies we looked at, six of them suffered substantial declines in stock 12 13 price and market value for an average of 14 26 percent. 15 The only company that did not --16 that actually enjoyed an increase 17 following an allegation like this was 18 Wal-Mart which was accused of bribery in 19 its Mexican subsidiary. 20 It is our understanding from 21 looking at some of the market analysis 22 that the market's perception was that 23 this was isolated to that one country. 24 It was not related to anything senior 25 management had done and so the market

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1		Page	18
1	Low - direct		
2	felt that it was contained.		
3	But, in any event, the average		
4	decline in market value for these large		
5	public companies was 26 percent.		
6	We also looked at academic		
7	research on the subject and to our		
8	surprise found that the academic		
9	literature suggests that declines could		
10	be much greater.		
11	In fact, in some of the studies we		
12	looked at as much as 46 percent declines		
13	in market value.		
14	BY MR. BALBER:		
15	Q. Based upon what? Declines in		
16	market value that were		
17	A. Allegations of fraud.		
18	Q. Okay.		
19	A. And, in fact, one of the		
20	interesting outgrowths of that research was		
21	that outside corporate directors sitting on		
22	the boards of companies that had been		
23	accused of fraud eventually lost other		1
24	outside board seats as a result of having		ŀ
25	been associated with the companies that were		
	one companies char were		,

Page 188 1 Low - direct accused even if it turned out subsequently that the accusations were misplaced. 3 4 In fact, 98 percent of the outside directors associated with the company so 5 6 accused eventually lost additional board 7 seats. 8 Have you done any research or come Q. across any research about kind of the 9 broader based impact of allegation of 10 ethical or unethical behavior at public 11 12 companies? 13 Α. Yes. 14 There is actually quite -particularly since the financial crisis 15 there has been quite a bit of research on 16 the general subject of business ethics. 17 18 There is a survey conducted annually by the Edelman Company called the 19 Edelman Trust Barometer which is done in 20 conjunction with the World Economic Forum 21 22 which is held every year in Switzerland. 23 What they have discovered over the approximately ten years they have been doing 24 this survey is that ethics registers as an 25

	1	Low - direct
	2	important factor in over 61 percent of the
	3	cases and making ethical decisions which is
	4	interestingly a separate category registers
	5	in over 62 percent of the cases so there
	6	is what we infer from that is that within
	7	the general populous and particularly within
	8	the populous of so-called opinion leaders,
	9	the notion of ethical behavior and
	10	performance in business is top of mind.
:	11	Q. How did you apply these different
	12	research conclusions to the Miss Universe
]	13	organization in this case?
1	L 4	A. Well, because there has been such
1	.5	a short period of time since Ms. Monnin's
1	.6	allegations what we needed to look at was
1	.7	what the potential impact could be.
1	8	And what we discovered was that
1	9	the organization has already suffered a
2	0	substantial reduction in the number of
2	1	contestants.
2:	2	That is worrisome, at least from
23	3	our standpoint, because an organization like
24	1	the Miss Universe organization creates its
25	•	value essentially by the establishment of

Page 190 1 Low - direct its reputation and its brand. 2 3 And so when the contestants who are to some degree the product that it is 4 5 selling are withdrawing from the competitions they are sponsoring that is 6 going have a financial impact that cascades 1 8 through the organization. 9 Have you been made aware of any negative impact on Miss Universe sponsorship 10 11 arrangements? 12 Α. Our understanding is that Yes. 13 several sponsors, I believe British Petroleum, Australian Gold and I believe 14 15 there was a third one as well. 16 Ο. Farouk? 17 Farouk, have either withdrawn or have delayed their sponsorship decisions as 18 a result of Ms. Monnin's allegations. 19 20 Again, that would be a -- that would have a significant impact on the 21 company's financial performance, again, 22 23 especially within the context of the large 24 public companies we looked at. 25 The Miss Universe organization is

Page 191 1 Low - direct 2 a smaller, privately held organization. is as much as 40 to 50 percent of its asset 3 base is based on goodwill comprised, we 4 would assert, primarily of reputation and 5 brand so damage to those assets could really be quite important to the future of the ./ 8 organization. So based on these analyses and the 9 research review that you have done have you 10 11 reached an opinion as to what the economic impact to Miss Universe's brand has been? 12 13 Α. Yes. 14 Q. What is that opinion? 15 We did -- we did some analysis and Α. 16 in a case like this what we believe is the appropriate approach is to try to come up 17 18 with a range because there is no specific answer or at least that would appear to us 19 20 to be unrealistic. 21 So what we did is we looked at what I would call the two data points that 22 23 we have. 24 We know that we have a 26 percent

decline in market value of six large,

25

	1	Low - direct
	2	well-known public companies over a period of
	3	time that is consistent with the period of
	4	time that has elapsed since Ms. Monnin's
	5	allegations were made public.
	6	We also have a quite reputable
	7	academic research study which shows that
	8	there could be declines of as much as
	9	46 percent.
	10	We know from our own research,
	11	Predictiv Consultants research, that the
	12	intangibles like brand and reputation can
	13	have a reasonable impact of between 30 to
	14	75 percent on market value.
	15	There are outlier cases where it
	16	could be as much as 96 percent but those
	17	tend to be very small, start up and recently
:	L8	public companies so we didn't feel that
1	L9	would be appropriate for this analysis.
2	?O	What we did was essentially try to
2	1	establish a range by evaluating the impact
2	2	of that 30 to 75 percent on the 26 to
2	3	46 percent numbers that we had to give us a
2	4	framework within which to estimate the
2	5	impact.

Page 193 1 Low - direct 2 What we came up with was when you do that analysis is a percentage decrease in 3 the potential value of Miss Universe of 4 5 about 7.8 percent to about 13.8 percent which as statistics or as percentages are 6 interesting but we thought it would perhaps 7 be more instructive if we tried to put a 8 more actual dollar value on those numbers. 10 Q. How did you do that? We looked at the most recent 11 Α. financials that we were provided from the 12 Miss Universe organization and what we 13 discovered was net income of approximately 14 15 5.4 million. 16 Let me direct your attention to Ο. 17 Exhibit 27 in your book. 18 I will ask you if those are the 19 financials that you reviewed. 20 Α. They are. 21 Then you referred to a net income Q. 22 number? 23 Yes. 5.4 million in 2011, net Α. income allocated to limited partners. 24 25 So, typically, in evaluating

Page 194 1 Low - direct impact you look at a multiple, what could a 2 3 company be sold for. 4 We know the approximate purchase 5 price that Donald Trump paid for his stake in the Miss Universe organization. 6 7 We know that a couple of years later he was able to sell a 50 percent stake 8 to NBC for a greater amount given the 9 10 percentage he was selling. 11 So there is -- there are fortunately valuation numbers available for 12 13 all kinds of industries. We used valuation numbers from 14 something called the Valuation Academy and 15 they had -- they break it down by industry. 16 17 For the entertainment industry 18 they had 74 examples which is quite 19 substantial. 20 What that showed was that there was a multiple range of approximately 10 to 21 22 approximately 20 percent for sale of 23 companies in that industry. 24 We felt that for the purposes of this analysis the most conservative number 25

Page 195 1 Low - direct 2 was probably the most appropriate so we took the 10 percent, applied that to the 3 0.4 million and net income to limited 4 partners and came up with 54, 55 million. 5 6 You said 10 percent. Did you mean Q. 7 ten times? Α. Ten times. I am sorry. You are 9 correct. 10 So we took the ten times. 11 gave us the 54 to 55 million. We multiplied that times the 7.8 to 13.8 percentage we 12 applied previously and that gave us a 13 potential range of damage or decline, 14 depending on how you want to define it, of 15 about 4.3 million to \$7.6 million and we 16 17 think that is a -- we think that is actually conservative but under the circumstances we 18 felt that that could at least be the 19 starting point for a discussion. 20 21 That 4.3 to 7.6 million is your 0. opinion as to the loss in brand value of the 22 23 Miss Universe organization attributable to 24 Ms. Monnin's comments? 25 Α. Right. Yes.

1	Low - direct
2	That is the financial impact of
3	the loss of brand value, correct.
4	MR. BALBER: No further questions.
5	THE ARBITRATOR: So how does the
6	loss of the brand value correlate to
7	Mr. Trump's ownership, his ownership
8	interest?
9	THE WITNESS: Well, Mr. Trump's
10	ownership interest is purely a starting
11	point for looking at how value in the
12	Miss Universe organization has increased
13	over time.
14	So what that did, in looking at
15	that and then looking at the transaction
16	with NBC, what that suggested to us was
17	that this Miss Universe as an asset was
18	appreciating and appreciating
19	substantially over some period of time.
20	So in then looking at what kind of
21	multiple might be appropriate for
22	determining damage we could then look
23	and say, well, you know, again, we go
24	into this with the notion that is there
25	damage or is there not.

i			Page	197
	1	Low - direct		
	2	That suggests there was increase		
	3	in value.		;
	4	The decline of contestants		
	5	suggests there has already been in the		
	6	relatively short period of time since		
	7	her allegations became public some		
	8	damage.		:
	9	The damage, the decline in		
	10	contestants, if you will, is on average		
	11	in the seven states we looked at was		
	12	about 10 percent or 10.3 percent so we		
	13	felt that using that multiple and coming		į
	14	up with those figures seemed appropriate		
	15	given the size of the organization, the		
	16	period of time elapsed and the nature of		
	17	what appeared to be the damage to the		
	18	company's brand and reputation.		I
	19	THE ARBITRATOR: So let me get		
	20	this straight.		
	21	You took the 2011 net income		
	22	THE WITNESS: Yes.		
	23	THE ARBITRATOR: and you		
:	24	multiplied that by 10?		
2	25	THE WITNESS: Yes.		

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	1	Low - direct		
	2	THE ARBITRATOR: Why did you		
	3	multiply it by ten?		
	4	THE WITNESS: We multiplied it by		
	5	ten because in looking at the at		
	6	sources of multiples for other companies		
	7	compiled by an organization that looks		
	8	at that sort of data, what we discovered		
	9	was that in for entertainment		
l	10	companies which we felt was an		
	11	appropriate classification for		
	12	Miss Universe the range was ten times		
	13	net income to 20 times net income.		
	14	THE ARBITRATOR: For the market		
	15	value?		:
	16	THE WITNESS: Right. Correct.		
	17	We felt 20 times was aggressive in		
	18	a case like this and that starting with		
	19	ten times seemed more appropriate.		
	20	THE ARBITRATOR: When did		
	21	Mr. Trump buy his interest in the		I
	22	THE WITNESS: I would have to		
	23	defer.		
	24	MR. BALBER: 2002.		
,	25	MS. SHUGART: The end of 1996 and		

Page 199 1 Low - direct 2 NBC bought it in December 2002. 3 THE ARBITRATOR: Say that again. 4 MS. SHUGART: NBC purchased 5 50 percent in September 2002. 6 MR. BALBER: If I am misunderstanding the nature of your 8 question, Judge, the claimant is the 9 organization, the Miss Universe 10 organization. 11 It just happens to be owned by two equity holders, one of whom is Donald 12 Trump, one of whom is NBC Universal, but 13 the claim is being asserted on behalf of 14 15 the organization. 16 Both equity holders have whatever 17 entitlement to their share based on their equity interest in the 18 19 organization. 20 THE ARBITRATOR: Let me -- how do 21 you project that loss of value, at least 22 in the short term, because of the 23 reputational hit to the long term? 24 I mean, I assume there is a point at which companies may overcome the 25

Page 200 1 Low - direct statement, the defamatory or inaccurate 2 3 statements, made about them. THE WITNESS: Well, it actually 5 depends. One might argue that almost three years after the BP Oil fiasco in the 7 Gulf of Mexico that BP has still not 8 9 recovered. 10 They were recently forced to sell 11 a stake in their Russian holdings which they at least publicly had stated was 12 13 the future of their company and they thought that by negotiating in Russia 14 they had established a sustainable 15 competitive advantage over other 16 17 companies. 18 They essentially sold it at a loss and, in part, because of the damage they 19 suffered as a result of the well fire 20 21 disaster. 22 Even though they were the equity 23 owner there was another company that was 24 actually managing the well. 25 That is the problem with

Page 201 1 Low - direct 2 reputation and brand. 3 They are to a great -- brand is a promise essentially to the consumer. 4 That is why people will pay a premium 5 for a brand. 6 7 The promise can mean anything. usually means positive things. 8 It can mean quality, consistency, reliability. 9 10 It can mean superior performance but it does evoke a notion of outstanding 11 12 performance. 13 Reputation has more to do with familiarity and favorability. They are 14 15 both to some degree assets that 16 corporate managements have to share with 17 customers, suppliers, lenders, investors and the media, the public at large, so 18 19 it is not as precise as an accounting 20 calculation of the depreciation of a 21 piece of machinery. 22 And I think, particularly for a 23 company that to a large degree is representative of the hopes and dreams 24 25 of young people, of their aspirations,

Page 202 1 Low - direct 2 it is a very fragile asset and damage to 3 an asset like that at least in our 4 research on intangibles is harder to repair. 5 6 There is a lot more 7 interrelationship between intangibles than there is with traditional financial 8 9 interests. So it might recover over 10 time but it might not. 11 THE ARBITRATOR: Isn't it easier 12 to recover if there is a finding that the statement was falses than in the 13 14 case of BP where people are confronted 15 on a daily basis by the construction 16 that followed? 17 THE WITNESS: One would hope. One 18 would hope, but in the case of Toyota, 19 for instance, or in the case of 20 Coca-Cola, that turned out not be the 21 case. 22 We are still seeing articles in 23 Business Week and elsewhere saying 24 Toyota is coming back. 25 That was four years ago. This is

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Page 203

1 a major global corporation, multibillion 2

dollar corporation, that suffered this damage to its reputation that was not

necessarily --5

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You don't -- you THE ARBITRATOR: don't see that much difference between companies who have an actual product to sell versus a company that, as you said, just sells its reputation and if people become frightened because of the product and people are consuming it and there is a fear related to it, isn't that somewhat different than the people who are watching an entertainment program?

THE WITNESS: The fear to the consumer might be different but the damage to the organization is no less real and, in fact, we might argue is greater because with a -- think to the 1980s when the U.S. car companies were losing out to the Japanese and Ford came out with its Quality is Job One, you can demonstrate you are improving the quality of a product.

Page 204 Low - direct 1 2 Once someone has alleged that your service, that your image, that your 3 4 reputation is tainted, you can't just apply ISO 9000 quality specs to 5 6 improving, saying, oh, you know, those 7 might have been bad. These are good. 8 It is much harder. You have --9 when a company is really trafficking to 10 a large degree in its image its image becomes very important, its reputation 11 and its brands. 12 THE ARBITRATOR: So what -- when 13 14 you did your calculation of 10 times 5.4 you were trying to determine what the 15 loss in market value would have been --16 17 is of the company in this period of time, right? 18 19 THE WITNESS: Yes. Essentially. 20 We were trying to look at -- well, 21 because ultimately where economic value 22 is the concept around which we conduct 23 business, so if one were now trying to say, okay, let's try to sell 24 25 Miss Universe and subsequent to Ms.

		Page 205
1	Low - direct	
2	Monnin's allegations what might the	
3	impact have been.	
4	THE ARBITRATOR: So is there	
5	any are there any numbers that you	
6	use to determine what the actual market	
7	value of the company is?	
8	THE WITNESS: Well, that is where	
9	we went to these valuation numbers	
10	because what are the multiples that	
11	entertainment companies sell for in this	
12	market and it appeared to be 10 to 20	
13	times.	
14	THE ARBITRATOR: That is what the	
15	market value would be?	
16	THE WITNESS: Right.	
17	THE ARBITRATOR: Then you are	
18	saying the decline would have been	
19	somewhere between 7.8 and 13.8 percent?	
20	THE WITNESS: Right.	I
21	MR. COHEN: I presume that is	ļ
22	based on the revenue fall off?	
23	THE WITNESS: It is based on	
24	that is largely a projection based on	!
25	the evidence from the seven other	1

Page 206 1 Low - direct 2 companies we looked at and the companies 3 mentioned in the academic study where there was a 46 percent fall off so in 4 5 effect again that is why we felt these 6 were very conservative figures. 7 We have a range of 26 percent decline for large public companies like 8 9 News Corp., like Toyota, like Goldman 10 Sachs, so forth. 11 We have 46 percent declines from a 12 range of other public companies and what we are saying is the decline in value 13 14 here is substantially lower than that 15 but still substantial. 16 THE ARBITRATOR: Is that a 17 snapshot of what the decline in value 18 would be at one particular time, one point in time? 19 20 THE WITNESS: I would say it has 21 been five months since Ms. Monnin's 22 allegations so I would -- you know, 23 anything can happen. 24 We can't predict the future 25 necessarily but I would be very

Page 207 1 Low - direct 2 comfortable with these figures for the 3 next year or so. I would be willing to surmise that 5 this impact will have some staying power, some legs. 6 7 Again, based on research we have done with companies like Southwest 8 Airlines and Chevron, Petro Braz in 9 Brazil that have suffered reputational 10 11 challenges and we have found that those 12 stories have stayed -- continued --13 doing an analysis looking at the -- not 14 just the correlation but the causal 15 relationship between daily stock trading 16 value and negative stories about a company we found that those continued to 17 18 impact stock price performance for three 19 to six months. 20 They stay out there in the ether, 21 as it were, for much longer than we ever anticipated. 22 23 THE ARBITRATOR: This may be just 24 a completely naive question but since 25 people aren't buying and selling stock

1	Low - direct
2	in the Miss Universe on a daily basis in
3	the enterprise, if nobody chooses NBC
4	or Mr. Trump doesn't choose to sell
5	their interest in this company in the
6	next year what does the decline in
7	market value actually mean?
8	THE WITNESS: Well, first of all,
9	there are several different kinds of
10	declines in value.
11	I mean, they don't necessarily
12	have to realize a decline in value but
13	if significant potential sponsors like
14	British Petroleum or Australian Gold
15	say, actually, we have decided not to go
16	forward with you as a sponsor, that is
17	going to affect.
18	THE ARBITRATOR: That is certainly
19	going to affect their revenue.
20	THE WITNESS: Right, but there is
21	a relationship between revenue, profit
22	and market value so you can defer the
23	moment of pain which you take the loss
24	but the engineering, as it were, the
25	financial engineering that contributes

1	Low - direct
2	to the loss has already begun.
3	MR. COHEN: Your Honor, one of the
4	problems that was discussed by the
5	gentleman who has the multiple states is
6	the number of fall off of potential
7	contestants who pay a fee into it so,
8	again, it goes to the top number.
9	One of the problems that you have,
10	for example, in this new wave of
11	technology which is somewhat new to both
12	you and I, right, it stays there
13	forever.
14	So if you Google Miss Universe, a
15	young girl wants to be a potential
16	contestant, and types in Miss USA to
17	find that information on how to become a
18	pageant contestant, this story comes up.
19	How it affects her, we won't know,
20	it is an undecided, but what I think the
21	gentleman with the multiple states
22	demonstrated is there is a significant
23	drop off in potential contestants.
24	Again, that story about her
25	defamatory statements will live on

1 Low - direct

2 forever.

It will get pushed down into the Google world of search engine but it will remain there, so if somebody does more than two minutes worth of investigation into the pageant her statements will come up ad infinitum.

THE WITNESS: What would I add to that, if you go right now on Wikipedia or any other compendium of information about a company and you are looking for general background, I haven't done that for Miss Universe but I know for the six companies we looked at, all of the sandals are right there. You don't have to dig for that information.

Intel, here is a company that defined the personal computer era. The Wintel monopoly was Windows and Intel, a great company with Nobel prize winners, and truly lionized industry leaders, and yet within the first few paragraphs you would read about the history of the company there will be a story about the

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1	Low - direct		
Z	you want her Facebook statements pulled?		
3	MR. BALBER: To the extent they		
4	are still up there, correct, and no		
5	further future comment in any kind of		
6	television show through Twitter or		
7	Facebook, et cetera.		
8	I will put that in the brief as		
9	well specifically.		
10	THE ARBITRATOR: Because I guess		
11	they stay out there		
12	MR. BALBER: That's right.		
13	MR. COHEN: Forever.		
14	THE ARBITRATOR: As you said.		
15	Other than the Ernst & Young		
16	statement has the organization made any		
17	public statements?		
18	MR. BALBER: We did at the time		
19	that she made her allegations.		
20	THE ARBITRATOR: Right.		
21	MR. BALBER: Would you like those		
22	statements submitted as part of the		
23	evidence?		
24	They were steadfast denials and		
25	restatements of the rigor and integrity		

		Page	222
1	Low - direct		
2	of the judging process.		
3	THE ARBITRATOR: Have you		
4	Ms. Shugart, have you heard evidence		
5	from other franchisees about reduced		
6	applications?		
7	MS. SHUGART: The pageants are		
8	going on now, but, yes, it has been,		
9	across the board, it has been much more		
10	difficult for a majority of them.		
11	THE ARBITRATOR: Now the state		
12	pageants are taking place for the 2013		
13	competition?		
14	MS. SHUGART: Yes, because		
15	Mr. Heitkamp has seven states he seemed		
16	to be he wanted to come in and speak		
17	to it since he certainly has a good		
18	cross-section of the country.		
19	MR. BALBER: There are some		
20	directors who have one or two states.		
21	To cover all 51 jurisdictions would have		
22	been burdensome to you and to us so he		
23	is the biggest sample size.		
24	He testified that he has heard the		
25	same thing from other directors and		

Page 223 1 Low - direct 2 Ms. Shugart said the same thing as well. 3 MS. SHUGART: I immediately --4 they started calling me immediately 5 saying, what are you going to do about 6 this. My business is at stake. 7 Because frankly when a Toyota has an issue there are other divisions that 8 9 absorb. 10 This is -- we have one thing. 11 This is our survival right now and we owe this to our state directors. 12 We can't survive without them and 13 they can't survive in the current 14 environment. 15 THE ARBITRATOR: Okay. 16 Thank you. What are you going to do about the 17 transcript? 18 19 MR. BALBER: We will order it and 20 provide it with our brief. THE ARBITRATOR: Thank you very 21 22 much. 23 Nice meeting you all. 24 (Time noted: 3:28 p.m.) 25

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2	CERTIFICATE		
3	STATE OF NEW YORK) : Ss		
4	COUNTY OF NEW YORK)		
5	I, Steven Neil Cohen, a Registered		
6	Professional Reporter and Notary Public		
7	within and for the State of New York, do		
8	hereby certify: That I am not related to		
9	any of the parties to this action by blood		
10	or marriage and that I am in no way		
11	interested in the outcome of this matter.		
12	In witness whereof, I have		
13	hereunto set my hand this 6th day of		
14	November 2012.		
15	STEVEN NEIL COHEN, RPR		
16	OTHARM METH COURM, VEV		
17			
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22			
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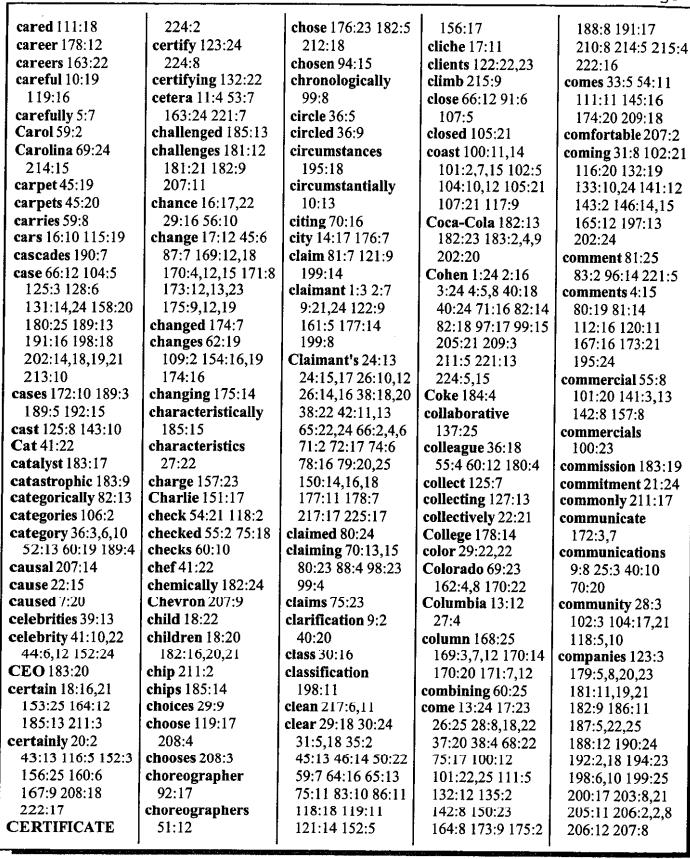
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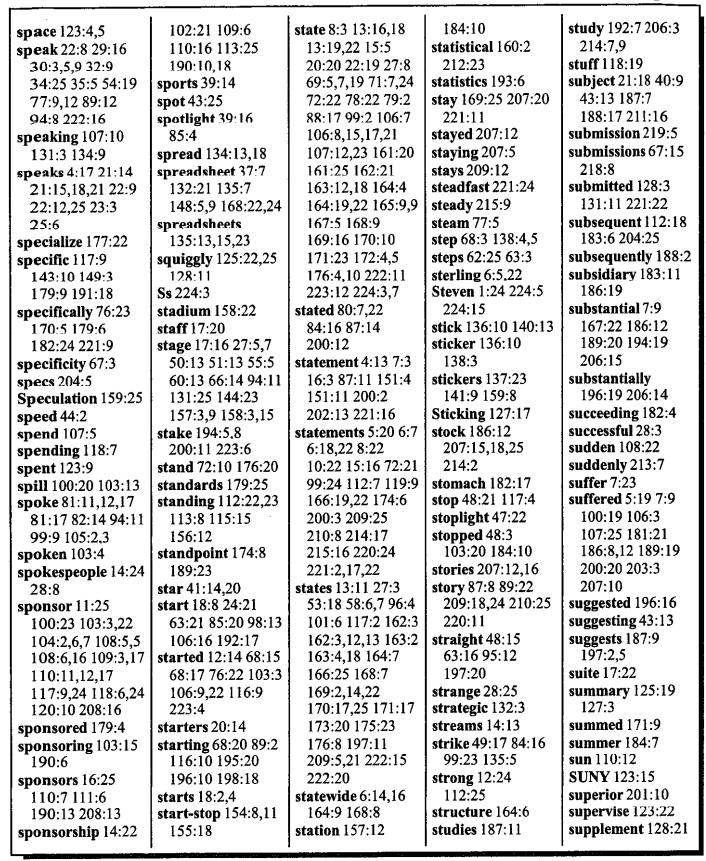
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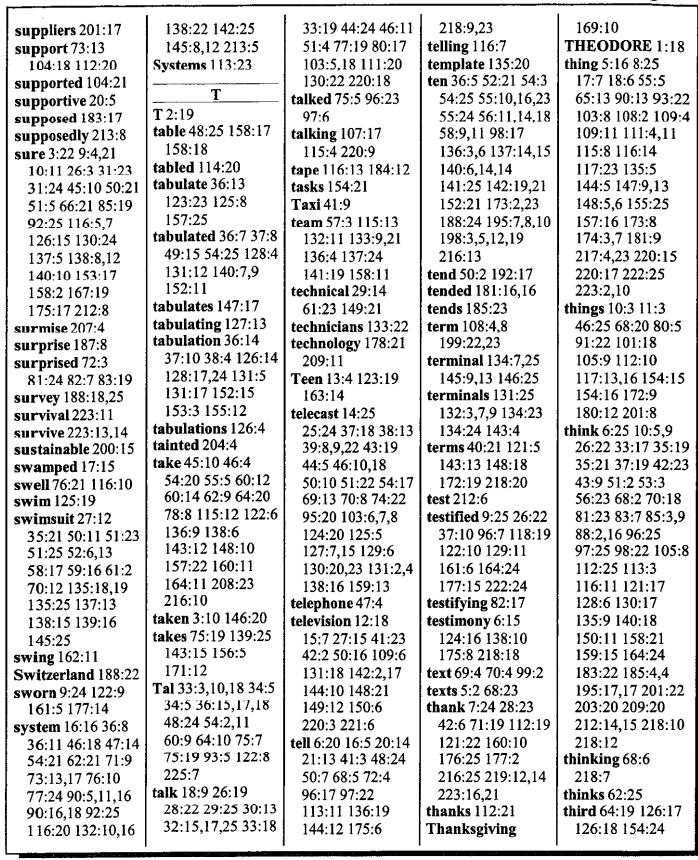
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